

RECOMMENDED READING MATERIALS

COURSE MEDIATION SKILLS FOR HR

Author	Title	Publisher	ISBN	Price	Year
R. Bolton	People skills: How to Assert Yourself, Listen to Others, and Resolve Conflicts	Simon & Schuster	9780671622480	€19,95	1986
R. Fisher, W.L. Ury, B. Patton	Getting to Yes, Negotiating agreement without giving in	Penguin Books	9781101539545	€17,20	2011
W.L. Ury,	Getting past no	Bantam Dell Pub Group	9780553371314	€20,95	1993
Marshall B. Rosenberg	Nonviolent Communication: A Language of Life	PuddleDancer Press	9781892005281	€22,50	2015